



POLICY ON QUALITY, SAFETY AND THE ENVIRONMENT

AGMIN S.R.L. and AGMIN ITALY S.P.A. have been working for over 35 years as an international trading company within the framework of the Development Cooperation programs. Their purpose is to identify programs and projects financed - by donation or by way of credit - on the bi-multilateral channel by international institutions and to participate in published calls for tenders, to provide commercial goods and services at favorable prices, thus guaranteeing excellent quality technical features. To achieve this goal, the Companies can rely of an extensive network of qualified and reliable suppliers that allow them developing and guaranteeing an offer that fully meets the tender requirements and expectations of the Contracting Authority and the beneficiaries involved.

Commitments:

The Group Management considers quality, respect for the environment and the guarantee of a healthy and safe work environment, the cornerstone of its business strategy.

To this end, a Quality Management System for both companies has been established in accordance with the UNI EN ISO 9001 which will enable continuous improvement to be achieved through a systemic approach. Moreover, the Quality System of AGMIN ITALY S.P.A. has been recently integrated with the environment and safety requirements in accordance with UNI EN ISO 14001 and BS OHSAS 18001 standards. The extension of the environment and safety system also to the company AGMIN S.R.L. it is one of the next goals to be achieved.

The Management considers priority the pursuit of customer satisfaction, the improvement of environmental performance and the improvement of the levels of health and safety at workplace, and is constantly and constantly focused towards these elements with the aim of ensuring identification and observance of the requirements and of complying with the applicable laws and regulations. In line with these objectives, the Management intends to bring the Company to a continuous organizational and methodological growth.

The Management highlights its commitment to the development and improvement of the management system for quality, the environment and safety and in the continuous improvement of its effectiveness through:

- the disclosure to the organization of the importance of meeting the requirements defined by the laws and regulations and of the customer;
- raising awareness on information, training and updating so that anyone who carries out tasks that may cause significant impacts on the environment and on the health and safety of workers and acquires the necessary skills;
- the availability, professionalism and adequacy of the resources necessary to implement, keep updated and continuously improve the effectiveness of the Management System and to increase customer satisfaction by referring to its explicit and implicit requirements;
- a systematic approach based on the analysis of risks and opportunities in order to identify the actions and carry out their management, as well as the analysis of the requirements of the parties involved.

Goals:

The commitments of the Quality, Safety and Environment Policy are translated annually into a plan of circumscribed and measurable objectives, whose achievement is guaranteed to provide all the necessary resources and support.

The plan of objectives is approved by the Management and brought to the knowledge of the personnel through publication on the Company Intranet and/or through periodic meetings.

The Policy establishes the objectives detailed in the Improvement Plans, according to the following macro-objectives:

- demonstrating its ability to systematically provide products and services that satisfy the customer and meet the applicable legal and regulatory requirements;



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- improving customer satisfaction through the effective application of the system, including processes for continuous improvement of the system and ensuring compliance with customer requirements and applicable legal and regulatory requirements;
- improving environmental performance;
- contributing to improve the levels of health and safety at workplace;
- achieving the objectives for quality, the environment and health and safety at workplace;
- progressively reducing the overall costs of health and safety at workplace including those resulting from accidents, injuries and illnesses related to work, thus minimizing the risks to which workers may be exposed;
- meeting compliance obligations;
- allowing all the resources at all levels to understand, implement and support the principles, commitments and objectives established in the Company Policy.

In order to pursue the objectives defined above, the Company Management ensures:

- ⇒ the monitoring and check of the policy objectives;
- ⇒ the review of the Policy (at least annually);
- ⇒ the check of the adequacy of the Quality Management System and the implementation of the actions necessary for continuous improvement;
- ⇒ the check of compliance with the requirements of the customer, other interested parties and applicable legal and regulatory requirements;
- ⇒ the review of the risk and opportunity analysis in order to identify the actions and manage them.

The Company Management has appointed the Quality, Safety and Environmental System Manager, as responsible for the maintenance and improvement of the Management System according to the preset objectives; this figure can rely on the collaboration of appropriately qualified consultants and adequately trained collaborators.

On a regular basis, the Manager carries out audits on the Management System in order to check the regular operation and to identify any need for adjustment.

Personnel are required to observe, for the activities for which they are responsible, the provisions of the Manual and related documentation and to apply the principles contained in this Policy on a daily basis.

Verona, 14.01.2020

AGMIN S.R.L. Management

A handwritten signature in black ink, appearing to read "A. S. S.", is written over a horizontal line within a rectangular box.

AGMIN ITALY S.P.A. Management

A handwritten signature in blue ink, appearing to read "Giuseppe B...", is written over a horizontal line.