

POLICY ON QUALITY, SAFETY AND THE ENVIRONMENT

AGMIN S.R.L. and **AGMIN ITALY S.P.A.** have been working for over 40 years as an international trading company within the framework of the Development Cooperation programs. Their purpose is to identify programs and projects financed - by donation or by way of credit - on the bi-multilateral channel by international institutions and to participate in published calls for tenders, to provide commercial goods and services at favorable prices, thus guaranteeing excellent quality technical features. To achieve this goal, the Companies can rely of an extensive network of qualified and reliable suppliers that allow them developing and guaranteeing an offer that fully meets the tender requirements and expectations of the Contracting Authority and the beneficiaries involved.

Commitments:

The Group Management considers quality, respect for the environment and the guarantee of a healthy and safe work environment, the cornerstone of its business strategy.

To this end, a Quality Management System for both companies has been established in accordance with the following standards: UNI EN ISO9001, UNI EN ISO14001 and EN ISO45001 which will enable continuous improvement to be achieved through a systemic approach. In line with these objectives, the Group Management intends to bring the Company to a continuous organizational and methodological growth.

The Group Management considers a priority the pursuit of customer satisfaction, the improvement of environmental performance and the improvement of the levels of health and safety at workplace, and is constantly and constantly focused towards these elements with the aim of ensuring identification and observance of the requirements and compliance with the applicable laws and regulations.

The Group Management highlights its commitment to the development and improvement of the management system for quality, the environment and safety as well as its effectiveness through:

- the disclosure to the organization of the importance of meeting the requirements defined by the laws and regulations and by the customer;
- the promotion of employee participation in the process of risk prevention, health and safety protection towards themselves, colleagues and third parties, including those relating to the environment;
- the availability, professionalism, and adequacy of the resources necessary to implement, keep updated and continuously improve the effectiveness of the Management System and to increase customer satisfaction by referring to its explicit and implicit requirements;
- a systematic approach based on the analysis of risks and opportunities in order to identify the actions and carry out their management, as well as the analysis of the requirements of the parties involved.
- the satisfaction of stakeholders' expectations as a fundamental prerequisite for the creation of value and the promotion of sustainable development.

Goals:

The commitments of the Quality, Safety and Environment Policy are translated annually into a plan of circumscribed and measurable objectives and all the necessary resources and support will be granted for its achievement.

The plan of objectives is approved by the Management of Agmin Srl and Agmin Italy Spa and brought to the knowledge of the personnel through publication on the Company Intranet and/or through periodic meetings.

The Policy establishes the objectives detailed in the Improvement Plans, according to the following macro-objectives:

• promote the application of the Integrated Management System for Quality, Environment and Safety in line with international standards;



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- build a relationship of mutual trust with customers, offering high added value services and ensuring the reliability of supplies;
- improving customer satisfaction through the effective application of the system, including processes for continuous improvement of the system and ensuring compliance with customer requirements and applicable legal and regulatory requirements;
- comply with current legislation on quality, environment and safety and on procedures, reducing the risk the employees are exposed to, in order to prevent accidents and occupational diseases;
- guarantee the continuous training and awareness of its management and all staff on the issues of quality, safety and the environment;
- progressively reduce the overall costs of health and safety at work, including those deriving from accidents, injuries and work-related diseases, minimizing the risks to which workers may be exposed to and adopting tools for analyzing injuries, accidents and near misses, in order to identify their causes and prevent their recurrence;
- achieve the objectives for quality, the environment and occupational health and safety;
- use qualified suppliers for aspects of quality, safety and the environment, making them aware of the issues of health and safety at work with a view to continuous improvement;
- allowing all the resources at all levels to understand, implement and support the principles, commitments and objectives established in the Company Policy.

The Management of Agmin Srl and Agmin Italy Spa has appointed the Quality, Safety and Environmental System Manager, as responsible for the maintenance and improvement of the Management System according to the preset objectives. On a regular basis, the Manager carries out audits on the Management System in order to check the regular operation and to identify any need for adjustment.

Personnel are required to observe, for the activities for which they are responsible, the provisions of the Manual and related documentation and to apply the principles contained in this Policy on a daily basis.

Verona, 30.04.2023

AGMIN S.R.L. Management

Antonio Conti

Jenta/ay?

AGMIN ITALY S.P.A. Management

Paolo Unbaus